

BUNDLING AND PROMOTIONAL OFFERINGS

(C)

I. Bundle Offerings

A. Safety Line Service Bundled with Broadband Service

i. Description of Service:

- a) During crises or natural disaster, the most robust service may be plain old telephone service ("POTS"). POTS utilizes electric power from the Company's central office - and not the customer's home - which is required to have back-up power sources in case the electric company grid goes down. Other services, such as Voice over Internet Protocol (VoIP) and DSL are dependent on electric service to work. Wireless service may or may not work since it depends on many factors for its operation.
- b) The Customer is required to utilize a non-powered telephone instrument with the service.
- c) Due to the variable nature of natural disasters, man-made disasters, potential war or terrorist actions, the Company will provide service to the best of its ability, but cannot guarantee service.

ii. Capabilities of Service

- a) This bundled offering includes Local Measured Service (LMS) bundled with Consolidated Communications' Broadband Internet Service, with multiple downstream speeds available at prices listed below.
- b) This bundle is available to customers in all exchanges within Consolidated Communications service territories where technically available.
- c) Safety Line Service (SLS) provides a residential one-party access line with certain limitations. Specifically, SLS allows for local outbound calls to be made on a pay per call basis, the LMS rate for which is listed below.
- d) For any and all toll calls, standard long distance rates apply. Additionally, SLS provides the customer access to 911 emergency services, 411, and pay per use features.

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BUNDLING AND PROMOTIONAL OFFERINGS - (Cont'd)

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I. Bundle Offerings (Cont'd)

A. Safety Line Service Bundled with Broadband Service -
(Cont'd)

ii. Capabilities of Service - (Cont'd)

e) Touchtone is included in the price of the bundle.

iii. Rates

a) SLS Bundled <u>With Broadband</u>	<u>Downstream Speed</u>	<u>Recurring Rate</u>
• Option 1	1 Mbps	\$24.95
• Option 2	3 Mbps	\$39.95
• Option 3	6 Mbps	\$54.95
• Option 4	10 Mbps	\$69.95
• Option 5	20 Mbps	\$89.95

b) Per LMS call rate \$.50

iv. Default Rates

In the event of the disconnection of the Broadband Service Bundle due to non-payment, the customer will default to stand alone LMS Service at the following rates:

Stand Alone LMS Service \$9.95 per month

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RESERVED FOR FUTURE USE