

CONSOLIDATED COMMUNICATIONS PUBLIC SERVICES, INC.

Telephone Tariff

Filed with

Iowa Utilities Board

November 6, 2003

Issued: 11/06/03

By:

Steven Childers – Vice President, Finance
121 South 17th Street
Mattoon, Illinois 61938

Effective: 12/06/03

IAn0301

CHECK SHEET

This tariff contains the pages listed below, inclusive, each of which is effective as of the date shown on each sheet. Original and revised pages as named below comprise all changes from the original tariff.

PAGE	REVISION		PAGE	REVISION	
1	1 st Rev.	*	22	Original	
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* - indicates those pages included with this filing

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

UNDERLYING CARRIERS

Qwest, McLeodUSA Telecom

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) - Changed Regulation
- (D) - Delete or Discontinue
- (I) - Change Resulting in an Increase to a Customer's Bill
- (M) - Moved from another Tariff Location
- (N) - New
- (R) - Change Resulting in a Reduction to a Customer's Bill
- (T) - Change in Text or Regulation but no Change in Rate or Charge

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TARIFF FORMAT

- A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Board. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Board follows in their tariff approval process, the most current sheet number on file with the Board is not always the tariff pages in effect. Consult the check sheet for sheet currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** - When a tariff filing is made with the Board, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Board.

SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Abbreviations

The following abbreviations are used herein only for the purposes indicated below:

CCPS		Consolidated Communications Public Services, Inc.
C.O.	-	Central Office
Corp.	-	Corporation
EAEA	-	Equal Access Exchange Area
FCC	-	Federal Communications Commission
IXC	-	Interexchange Carrier
LATA	-	Local Access and Transport Area
LEC	-	Local Exchange Carrier
MTS	-	Message Telecommunications Service
PBX	-	Private Branch Exchange

SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, *continued*

1.2 Definitions

Access Line - An arrangement which connects the Customer's location to Company's designated point of presence or network switching center.

Authorized User - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services. An authorized user also may be a consumer as defined herein.

Board – The Iowa Utilities Board.

Collect Calling - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, *continued*

1.2 Definitions, *continued*

Company - Used throughout this tariff to refer to Consolidated Communications Public Services, Inc. unless otherwise clearly indicated by the context.

Consumer – A person who is not a Customer initiating any telephone calls using operator services.

Customer - The person, firm or corporation, or other entity which orders, cancels, amends, or uses service or is responsible for the payment of charges and/or compliance with tariff regulations.

Customer Premises Equipment - Terminal equipment, as defined herein, which is located on the Customer's premises.

Operator Station Call - A service whereby caller places a non-Person-to-Person call with the assistance of an operator (live or automated).

Person-to-Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached, or an agreed upon alternate.

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SECTION 1.0 - TECHNICAL TERMS AND ABBREVIATIONS, *continued*

1.2 Definitions, *continued*

Subscriber - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of transient third party Consumers. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber may also be a Customer when the Subscriber uses services of the Company. See also Traffic Aggregator.

Switched Access - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits. The cost of switched Feature Group access is billed to the interexchange carrier.

Terminal Equipment - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of the Company

Consolidated Communications Public Services, Inc. is a resale common carrier providing long distance and directory assistance services to Customers within the state of Iowa.

Service is provided twenty-four (24) hours per day, seven (7) days per week.

2.2 Applicability of Tariff

This tariff is applicable to institutional telecommunications services provided by the Company within the state of Iowa.

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.3 Payment for Service and Credit Allowance

2.3.1 Payment Arrangements

Responsibility for payment of all charges for service furnished to the Inmate must be accepted by the called party (i.e. collect calls.) All charges due by the Called Party are payable to the Company or the billing agency duly authorized to receive such payments. Terms and conditions for payment shall be the terms and conditions of the billing agency and are subject to the Board's billing rules. The billing agency may be a local exchange telephone company or other authorized agency. Correctional Institution Subscribers are not responsible for Inmate billing and are, therefore, not subject to disconnection for nonpayment of Inmate bills. All bills will be rendered within sixty (60) days of the provision of the service.

When the billing agency is a local telephone company, the local telephone company will follow the rules and regulations of the appropriate regulatory agency (i.e., the Iowa Utilities Board) and the local telephone company's applicable tariff provisions concerning payment, billing, timely payment, treatment of delinquent amounts, late payment charges, and payment and collection efforts.

2.3.2 Credit Allowance

Any objection to billed charges should be reported to the billing agency. The billing agency is authorized to make bill adjustments. Adjustments to bills shall only be made to the extent that circumstances exist which reasonably indicate that such adjustments are appropriate.

2.3.3 Validation of Credit

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures. Where a requested billing method cannot be validated or maximum credit amount established, the Company may refuse to provide service.

Services provided by the Company are available to inmates of confinement facilities in accordance with facility-authorized programs. The Company may request that the confinement facility adopt, as part of its program, terms that enable the Company to collect the charges for all inmate calls, including without limitation, the blocking of calls by the Company to certain telephone numbers when the amount charged to such a telephone number exceeds a predetermined amount or becomes past due.

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.3 Payment and Credit Regulations, *continued*

2.3.4 Advance Payments

The Company does not normally require advance payments for service. However, for Customers whom the Company determines an advance payment is necessary, CCPS reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month, if necessary.

2.3.5 Late Payment Charge

A late fee of 1.5% per month will be charged on any past due balance, in accordance with Board rules.

Each account shall be granted not less than one complete forgiveness of a late payment charge for each calendar year. The Company will notify a Customer when the eligibility has been used.

2.3.6 Return Check Charge

A return check charge of \$25.00, will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to Iowa law and Board regulations.

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.4 Taxes and Fees

The Company reserves the right to bill any and all applicable taxes, fees, governmental or quasi-governmental assessments in addition to normal long distance usage charges, including, but not limited to: Federal Excise Tax, State Sales Tax, Municipal Taxes and Gross Receipts Tax.

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.5 Refunds or Credits for Service Outages or Deficiencies

2.5.1 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.6 Liability of the Company

- 2.6.1** The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.6.2** The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.6.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by gross negligence of the company.
- 2.6.4** The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's gross negligence.

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.7 Refusal or Discontinuance by the Company

The Company may refuse or discontinue service under the following conditions. Unless otherwise specified, the Customer or Subscriber will be given ten (10) days written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

- 2.7.1** For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.
- 2.7.2** For the use of telephone service for any other property or purpose other than that described in the application.
- 2.7.3** For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
 - 2.7.4** For non-compliance with and/or violation of the Board's regulations or the Company's rules and regulations on file with the Board.
 - 2.7.5** For non-payment of bills for telephone service which are 30 days past the due date.
 - 2.7.6** Without notice in the event of Customer, Authorized User or Subscriber use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
 - 2.7.7** Without notice in the event of tampering with the equipment furnished and owned by the Company.

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.7 Refusal or Discontinuance by the Company, *continued*

2.7.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.7.9 For failure of the Customer or Subscriber to make proper application for service.

2.7.10 For Customer's or Subscriber's breach of the contract for service between the Company and the Customer, including posting or access requirements as specified to comply with state and federal regulations.

2.7.11 When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.8 Limitations of Service

2.8.1 Service is provided only to Inmates of Correctional Institutions.

2.8.2 Service will be furnished subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.

2.8.3 The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer or Subscriber is using the service in violation of the provisions of this tariff, or in violation of law.

2.8.4 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.8.5 The Company reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

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SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.9 Use of Service

Service may be used for any lawful purpose for which it is technically suited.

2.10 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided or Subscriber-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer or Subscriber, except as otherwise provided. The Subscriber or Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service.

SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.11 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer or the Subscriber is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.12 Other Rules

2.12.1 The Company reserves the right to refuse to process Collect, Credit Card or Calling Card billed calls when authorization for use is denied or cannot be validated.

2.12.2 The Company reserves the right to discontinue service, limit service, or to impose requirements on Subscribers or Customers as required to meet changing regulations, rules or standards of the Board.

2.13 Directory Assistance

Intrastate Directory Assistance is not a service offering of the Carrier and is not offered to Inmates.

SECTION 2.0 - RULES AND REGULATIONS, *continued*

2.14 Inquiry and Resolution of Complaint Procedures

Customers with inquiries or complaints regarding their bill may call the Company's billing agent, Billing Concepts, Inc. d/b/a Zero Plus Dialing. ZPDI's toll-free number is provided on the bill, (800) 456-7587. Such calls will be handled informally by service personnel who have authority to adjust bills on behalf of the Company.

Other inquiries, general questions or complaints may be directed informally to CCPS Customer service personnel. End users may reach CTI's Customer service department by dialing (800) 235-4416. CCPS' Customer service department handles end user inquiry calls twenty-four (24) hours a day, seven (7) days a week.

Complaints concerning the charges, practices, facilities or services of CCPS shall be investigated promptly and thoroughly. CCPS shall keep a record of each complainant, the date and nature of the complaint, its disposition, and all other pertinent facts dealing with the complaint, which will enable CCPS to review and analyze its procedure and actions. The records maintained by CCPS under this Tariff shall be available for inspection by the Board or its staff upon request. Within 30 days of the receipt of a written complaint, CCPS will provide written notice to the end user of the status of the complaint. Each end user may file with the Board for resolution of disputes. Each complainant will be mailed a statement of their right to contact the Board at:

Iowa Utilities Board
350 Maple Street
Des Moines, Iowa 50319
Telephone: (515) 281-5979

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SECTION 3.0 - DESCRIPTION OF SERVICE

3.1 General

CCPS offers automated operator assisted calling for calling within the state of Iowa. Service is designed for the placement of calls by inmates of prisons or confinement facilities. Calls are routed via automated premises equipment to valid NPA-NXX in the state of Iowa by the switching facilities of CCPS's underlying carrier(s). Rates for service may vary by distance, time of day and duration of the call.

Services provided exclusively for the use of inmates of correctional or confinement institutions may be limited or restricted at the request of the Institution administration. Restrictions include, but are not limited to: call duration limits, call-to number blocking, emergency call blocking, blocked access to a live operator and to alternate carriers, collect or person to person collect only, service availability hours, or other restrictions deemed necessary for the welfare of the institution and safety of the public.

3.2 Service Availability

Service is available to correctional institutions throughout Iowa for use by authorized inmates of such institutions.

SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.3 Calculation of Distance

Rates for service are not distance sensitive.

3.4 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call. Timing of each call begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. Call timing ends when either party hangs up.

3.4.1 Unless otherwise described in the individual service description in this tariff, calls are measured and billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute.

3.4.2 There is no billing applied for incomplete calls.

3.4.3 When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.5 Applicable Rate Periods

Unless otherwise indicated elsewhere in this tariff, usage-based rates may be subject to the following time-of-day, day-of-week, and holiday rate periods:

3.5.1 Day Rate Period - Applies to that portion of a call occurring from 8:00 AM to, but not including, 5:00 PM Monday through Friday.

3.5.2 Evening Rate Period - Applies to that portion of a call occurring from 5:00 PM to, but not including, 11:00 PM Sunday through Friday.

3.5.3 Night/Weekend Rate Period - Applies to that portion of a call occurring from 11:00 PM to, but not including 8:00 AM all days, all day Saturday, and Sunday to, but not including 5:00 PM.

3.6 Emergency Call Handling Procedures

Emergency calls are handled internally by the correctional institution. Emergency speed-dial numbers may be programmed into the Company's equipment for internal institutional use. Such calls are routed to appropriate correctional institution personnel. "0-" calls are blocked pursuant to a waiver granted to the Company for correctional institution service.

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SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.7 Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call and cannot be assessed on operator assisted calls.

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SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.8 Institutional Collect-Only Calling Service

CCPS processes one type of call: automated collect. Automated Collect Calls are billed to the called party and completed through an automated call processing system that prompts the call originator and the called party such that the call is completed without live operator assistance. The call processing system collects the billing information of the called party and routes the call through terminating facilities. The called party must accept the charges for the call, or the connection will be dropped.

Calls are measured as described in Sections 3.2, 3.3 and 3.4 of this tariff and rated based on time of day, call duration and mileage. Per-minute usage sensitive charges, as well as a per-call automated operator surcharge apply.

Service may be limited or restricted at the request of the Institution administration. Restrictions include, but are not limited to: call duration limits, call-to number blocking, emergency call blocking, blocked access to a live operator and to alternate carriers, collect or person to person collect only, service availability hours, or other restrictions deemed necessary for the welfare of the institution and safety of the public. All services are offered in conjunction with interstate service.

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SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.9 Prepaid Institutional Calling Services

Prepaid Institutional Calling Services provide alternative methods for inmates in Confinement Institutions and their families to communicate with each other. This service is designed for those who prefer to prepay for calls rather than being billed for collect calls monthly on their local telephone bills, for those who would like to pay for another family member's calls, for those whose credit history is inadequate to receive collect calls, and for those who wish to budget their inmate calls.

Calls are made by dialing either a toll-free access number or other access dialing sequence. Depending on the facility, a Personal Account Code may also need to be entered.

Two options are available with Prepaid Institutional Calling Services. The first option, the Commissary Account, allows the inmate (via the Institution personnel) to set up his/her own prepaid account at the Confinement Institution utilizing the inmate's commissary account; the second option, the Customer Account, allows the called party, usually a family member, who receives collect calls from inmates to set up his/her own prepaid account.

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SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.9 Prepaid Institutional Calling Services, *continued*

With a Commissary Account, upon notification by the Confinement Institution that an inmate wishes to utilize the Company's Prepaid Institutional Commissary Account Service, a prepaid account is set up by the Company with the Institution's commissary; the Company assigns an authorization code to the inmate, and provides instructions for accessing and using the service. All deposits to the account are paid to and handled by the Institution. The Company receives payment from the Institution; it does not engage in direct monetary transactions with the inmate.

The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses.

Payment for Prepaid Institutional Calling Services and any Available Usage in the Prepaid Account is refundable upon request after release of the inmate from the Confinement Institution. The Available Usage Balance expires twelve months from the date the last call is made on the Prepaid account. No refunds of unused balances will be issued after the expiration date.

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SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.9 Prepaid Institutional Calling Services, *continued*

With a Customer account, the Company is notified by parties (Customers) who receive collect calls from inmates in Confinement Institutions, generally family members, that they wish to utilize the Company's Prepaid Institutional Customer Account Service. A prepaid account is then set up by the Company for the Customer. The inmate will receive an authorization code, and instructions for accessing and using the service. If the payment into the account is provided via the Customer's credit card, credit verification procedures are carried out under the terms specified in Section 2 of this tariff. Deposits to the account are paid to and handled by the Company via arrangement with a specified financial institution. The Company not engage in direct monetary transactions with the inmate.

The Company's system automatically informs the account holder of the Available Usage Balance remaining in the Prepaid Account prior to acceptance of the call. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses. The account holder will also receive a reminder message when the account balance has one minute of usage remaining. All calls must be charged against an Account that has sufficient available balance. Calls in progress will be terminated by the Company if the balance on the Account is insufficient to continue the call.

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SECTION 3.0 - DESCRIPTION OF SERVICE, *continued*

3.9 Prepaid Institutional Calling Services, *continued*

Prepaid Institutional Calling Services are available 24 hours a day, seven days per week. Access to telephone service by an inmate may be subject to time of day and usage restrictions imposed by individual Confinement Institutions. No minimum service period applies.

Prepaid Institutional Calling Services are not distance sensitive, but may be time of day sensitive. Holiday discounts do not apply. Network usage for Prepaid Institutional Calls is deducted from the Available Usage Balance in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest penny on a per call basis. Prepaid accounts may be replenished; the minimum initial deposit or replenishment amount is \$25.00.

Payment for Prepaid Institutional Calling Services and any Available Usage in the Prepaid Account is refundable upon request after release of the inmate from the Confinement Institution. The Available Usage Balance expires twelve months from the date the last call is made on the Prepaid account. No refunds of unused balances will be issued after the expiration date.

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SECTION 4.0 – RATES

4.1 Pay Telephone Surcharge

Pay Telephone Surcharge, per Call \$0.26

4.2 Institutional Collect-Only Calling Service

4.2.1 IntraLATA Institutional Calls

A. Per Minute Usage Rates

Mileage	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
1-99999	\$0.2500	\$0.2500	\$0.2000	\$0.2000	\$0.2000	\$0.2000

B. Per Call Service Charges

Automated Collect Call Service Charge: **Per Call**
\$3.10

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SECTION 4.0 - RATES, *continued*

4.1 Institutional Collect-Only Calling Service (Cont'd)

4.1.2 InterLATA Institutional Calls

A. Per Minute Usage Rate

Mileage	ALL TIME PERIODS	
	Initial Minute	Each Add'l Minute
1-99999	\$0.8900	\$0.8900

B. Per Call Service Charges

	Per Call
Automated Collect Call Service Charge:	\$4.99

SECTION 4.0 – RATES, (CONT'D.)

4.1 Institutional Collect-Only Calling Service (Cont'd)

4.1.3 Local Institutional Collect Calls

The following charges apply per local collect call. These charges apply during all rate periods.

A. Local Usage Charge

A usage charge of \$0.74 applies to each local call placed by the End User using the services of the Company. **(I)**

B. Local Per Call Service Charges

One of the following per-call charge applies to each local collect-only operator assisted call:

	Per Call
Local Automated Collect Call Service Charge:	\$1.26

SECTION 4.0 - RATES, *continued*

4.2 Prepaid Institutional Calling Services, *continued*

4.2.1 IntraLATA Prepaid Institutional Calls

A. Per Minute Usage Rates

Mileage	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
1-99999	\$0.2500	\$0.2500	\$0.2000	\$0.2000	\$0.2000	\$0.2000

B. Per Call Service Charges

Automated Collect Call Service Charge:	Per Call \$3.10
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SECTION 4.0 - RATES, *continued*

4.2 Prepaid Institutional Calling Services, *continued*

4.2.2 InterLATA Prepaid Institutional Calls

A. Per Minute Usage Rate

Mileage	ALL TIME PERIODS	
	Initial Minute	Each Add'l Minute
1-99999	\$0.8900	\$0.8900

B. Per Call Service Charges

	Per Call
Automated Collect Call Service Charge:	\$4.99

SECTION 4.0 - RATES, *continued*

4.2 Prepaid Institutional Calling Services, *continued*

4.2.3 Local Prepaid Institutional Collect Calls

The following charges apply per local collect call. These charges apply during all rate periods.

A. Local Usage Charge

A usage charge of \$0.50 applies to each local call placed by the End User using the services of the Company.

B. Local Per Call Service Charges

One of the following per-call charge applies to each local collect-only operator assisted call:

	Per Call
Local Automated Collect Call Service Charge:	\$1.26

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